

Veteran Disability Procedures to file a claim

1. Call VA main number 800-827-1000 to have VA send Disability Claim Form
2. This may take 7-10 days to receive in the mail
3. Fill claim form out. Mail back to the department of Veterans Affairs
4. VA will contact you to set up any medical tests
5. Once tests are completed VA will send you paper work in the mail with their decision. This could take 2-3 months

*Note: VA main number is a secure Department of Veterans Affairs phone number.

Before you talk to a representative they will ask you

- Pact Act questions Push number 8
- Social Security number
- Date of Birth
- Branch of service

Need to know phone numbers

- Waterford Senior Services 860-444-5839
- Norwich Regional Office 860-887-1755
- Veterans Affairs main number 800-827-1000

Need help filing a claim? Have other questions? Please reach out to Rich Messina at rmessina@waterfordct.org or call 860-444-5839 to schedule an appointment.